

AI-CLERK DIGITAL ASSISTANT

CAPture
AI-Infused
CAMA

MAKING COMPUTERS THINK FOR 25+ YEARS



PRECISION. INNOVATION. PUBLIC SERVICE.

At E-Ring, Inc., we believe that modern governance requires more than just digital record-keeping; it demands intelligent, high-performance software that transforms complex data into actionable insights. As an established leader in the government technology sector, we specialize in developing sophisticated software solutions engineered specifically for the unique demands of local jurisdictions.

BRIDGING TECH & PUBLIC ADMINISTRATION

We have built our reputation on a foundation of technical excellence and a deep understanding of the public sector. Our mission is to empower local governments with high-tech tools that streamline operations, enhance transparency, and ensure fiscal accuracy. By replacing fragmented legacy systems with our cohesive, innovation-driven Capture platform, we enable departments to work with unprecedented speed and precision.

WHY E-RING?

Engineered for Excellence: Our software architecture is built by experts who prioritize scalability, security, and high-speed processing.

Government-First Focus: We don't provide "one-size-fits-all" enterprise software. Every line of code is written to solve the specific regulatory and administrative challenges faced by local officials.

Proven Reliability: With years of successful implementations, we are a trusted partner to jurisdictions looking to modernize their infrastructure without compromising on stability.

AI-CLERK

DIGITAL ASSISTANT

ABOUT

The Capture Connect AI Digital Assistant is designed to revolutionize how local government offices interact with the public. By offering both a website “Chat Assistant” and a “Phone Assistant,” the suite ensures that residents can access critical information and complete tasks through their preferred medium, whether it’s a late-night website inquiry or a phone call during a busy workday.

To accommodate varying levels of operational needs, the AI Assistant is structured into three progressive tiers:

Tier 1: The Informational Assistant

This entry-level tier provides an immediate boost to constituent service without requiring backend integrations.

Capabilities: The Chat Assistant integrates seamlessly into any existing county or office website. It uses the information already available on your site—such as office hours, holiday schedules, and procedure guides—to answer visitor questions in real-time.

Best For: Offices looking to reduce “routine” phone calls and provide 24/7 basic support to the public.



CAPture

Tier 2: The Agentic Database Assistant

The second tier transforms the assistant from an information provider into a specialized data navigator.

Capabilities: In this tier, the Chat Assistant is connected directly to your office's database. It acts as an AI Agent, capable of pulling specific, real-time records for a user, such as verifying a parcel's current assessment or checking the status of a specific permit.

Best For: Departments that want to enable "self-service" for residents who need personalized data without manual staff intervention.

Tier 3: The Trained Action Assistant

The highest tier offers a fully autonomous assistant capable of executing complex workflows.

Capabilities: At this level, the assistant is specifically trained to act on the data it accesses. It doesn't just find information; it can facilitate processes. It handles the "administrative heavy lifting" by ensuring data quality at the point of entry.

Best For: High-volume offices aiming for a "digital-first" operation where the AI manages end-to-end tasks, freeing human staff for complex case reviews.

**Compatible
Offices**



County Clerk



Treasurer



Social Services



Tax Assessor



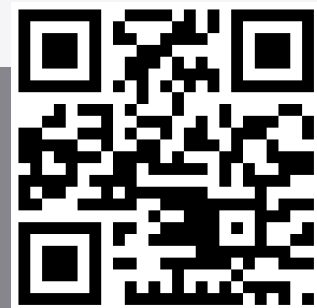
County Courts



and more...

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E-Ring is more than a software provider; we are architects of digital transformation. We continue to push the boundaries of what is possible in gov-tech, ensuring that our clients are always equipped with the most advanced tools to serve their communities effectively.



E-Ring, Inc.
3015 Windward Plaza
Suite 575
Alpharetta, GA 30005

P. 678-240-2750
F. 404-393-6974

www.ering-cad.com
sales@ering-cad.com

